

| #   | Abbreviation   | Description   |
|-----|----------------|---|
| 1.  | <b>ABA</b>     | <a href="#">American Bar Association</a>                          |
| 2.  | <b>AD</b>      | Active Directory  |
| 3.  | <b>ACM</b>     | Appellate Court of Maryland (formerly Court of Special Appeals)   |
| 4.  | <b>ADA</b>     | <a href="#">Americans with Disabilities Act</a>                   |
| 5.  | <b>ADR</b>     | <a href="#">Alternative Dispute Resolution</a>                    |
| 6.  | <b>AIS</b>     | <a href="#">Attorney Information System</a>                       |
| 7.  | <b>AOC</b>     | <a href="#">Administrative Office of the Courts</a>               |
| 8.  | <b>API</b>     | Application Programming Interface                                 |
| 9.  | <b>BA</b>      | Business Analyst  |
| 10. | <b>CA</b>      | Commissioner Assistant  |
| 11. | <b>CBS</b>     | Court Business Services   |
| 12. | <b>CC</b>      | Circuit Court   |
| 13. | <b>CCP</b>     | Consistent Court Practice   |
| 14. | <b>CCU</b>     | <a href="#">Central Collection Unit</a>                           |
| 15. | <b>CHTD</b>    | Chartered (Business Entities)                                     |
| 16. | <b>CINA</b>    | Children in Need of Assistance                                    |
| 17. | <b>CJIS</b>    | <a href="#">Criminal Justice Information Systems</a>              |
| 18. | <b>CLE</b>     | Continuing Legal Education  |
| 19. | <b>CMS</b>     | Case Management System  |
| 20. | <b>COA</b>     | Court of Appeals (obsolete)                                       |
| 21. | <b>COMAR</b>   | <a href="#">Code of Maryland Regulations</a>                      |
| 22. | <b>COSA</b>    | Court of Special Appeals (obsolete)                               |
| 23. | <b>COTS</b>    | Commercial Off the Shelf (software or hardware)                   |
| 24. | <b>CPC</b>     | <a href="#">Court Professional Certificate</a>                    |
| 25. | <b>CPD</b>     | Court Practice Directive  |
| 26. | <b>CRM</b>     | Customer Relationship Management (Tyler's customer ticket system) |
| 27. | <b>CSV</b>     | Comma Separated Values (.csv text file format)                    |
| 28. | <b>DC</b>      | District Court  |
| 29. | <b>DCHQ</b>    | District Court Headquarters                                       |
| 30. | <b>DCM</b>     | Differentiated Case Management                                    |
| 31. | <b>DELQ</b>    | Delinquency/Delinquent  |
| 32. | <b>DOMV</b>    | <a href="#">Domestic Violence Program</a>                         |
| 33. | <b>DV</b>      | Domestic Violence   |
| 34. | <b>DVO</b>     | Domestic Violence Office  |
| 35. | <b>ECM</b>     | Electronic Content Management                                     |
| 36. | <b>ECR</b>     | Enterprise Custom Report  |
| 37. | <b>EFS</b>     | Electronic File and Serve   |
| 38. | <b>EIN</b>     | Employee Identification Number/Federal Tax ID Number              |
| 39. | <b>ERP</b>     | Enterprise Resource Planning                                      |
| 40. | <b>F&amp;S</b> | File and Serve  |
| 41. | <b>FAQs</b>    | Frequently Asked Questions  |

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|-----|-----------------|---|
| 42. | <b>FTA</b>      | Failure to Appear   |
| 43. | <b>FY</b>       | Fiscal Year   |
| 44. | <b>GEARS</b>    | General Enterprise and Resource Support                                 |
| 45. | <b>GRPA</b>     | <a href="#">Government Relations and Public Affairs</a>                 |
| 46. | <b>ICM</b>      | <a href="#">Institute for Court Management</a>                          |
| 47. | <b>ILDL</b>     | <a href="#">Instructor Led Distance Learning</a>                        |
| 48. | <b>ITIN/TIN</b> | Individual Taxpayer Identification Number                               |
| 49. | <b>JCM</b>      | <a href="#">Judicial College of Maryland</a>                            |
| 50. | <b>JFS/DJFS</b> | (Department of) <a href="#">Juvenile and Family Services</a>            |
| 51. | <b>JIS</b>      | <a href="#">Judicial Information Systems</a>                            |
| 52. | <b>LES</b>      | Lower Eastern Shore   |
| 53. | <b>LLT</b>      | Landlord Tenant   |
| 54. | <b>LOE</b>      | Level of Effort   |
| 55. | <b>MAACM</b>    | <a href="#">Mid Atlantic Association for Court Management</a>           |
| 56. | <b>MACRO</b>    | <a href="#">Mediation and Conflict Resolution Office</a>                |
| 57. | <b>MAGS</b>     | <a href="#">Maryland Automated Guidelines System</a>                    |
| 58. | <b>MCHC</b>     | <a href="#">Maryland Court Help Centers</a>                             |
| 59. | <b>MDEC</b>     | <a href="#">Maryland Electronic Courts</a>                              |
| 60. | <b>MDH</b>      | <a href="#">Maryland Department of Health</a>                           |
| 61. | <b>MDJ</b>      | <a href="#">Maryland Judiciary</a>                                      |
| 62. | <b>MJC</b>      | <a href="#">Maryland Judicial Center</a>                                |
| 63. | <b>MLA</b>      | <a href="#">Maryland Legal Aid</a>                                      |
| 64. | <b>MOU</b>      | Memorandum of Understanding   |
| 65. | <b>MPC</b>      | <a href="#">Major Projects Committee</a>                                |
| 66. | <b>MPME</b>     | <a href="#">Maryland Program for Mediator Excellence</a>                |
| 67. | <b>MS</b>       | Microsoft (with software: MS Word; MS Excel, etc.)                      |
| 68. | <b>MSCCSP</b>   | <a href="#">Maryland State Commission on Criminal Sentencing Policy</a> |
| 69. | <b>MVA</b>      | <a href="#">Motor Vehicle Administration</a> (Maryland)                 |
| 70. | <b>NAMI</b>     | <a href="#">National Alliance Mental Illness</a>                        |
| 71. | <b>NCR</b>      | Not Criminally Responsible  |
| 72. | <b>NCSC</b>     | <a href="#">National Center for State Courts</a>                        |
| 73. | <b>NOA</b>      | Notice of Appeal  |
| 74. | <b>OAG</b>      | Office of Attorney General  |
| 75. | <b>OAHA</b>     | <a href="#">Office of Administrative Hearings</a>                       |
| 76. | <b>ODR</b>      | Online Dispute Resolution   |
| 77. | <b>OFM</b>      | Odyssey Financial Manager   |
| 78. | <b>OFS</b>      | Odyssey File and Serve  |
| 79. | <b>OPD</b>      | <a href="#">Office of the Public Defender</a>                           |
| 80. | <b>P&amp;P</b>  | <a href="#">Parole and Probation</a>                                    |
| 81. | <b>PIA</b>      | <a href="#">Public Information Act</a>                                  |
| 82. | <b>PII</b>      | <a href="#">Personally Identifiable Information</a>                     |

| #    | Abbreviation    | Description   |
|------|-----------------|---|
| 83.  | <b>PJA</b>      | <a href="#">Public Judicial Access</a>                |
| 84.  | <b>PMO</b>      | Project Management Office                             |
| 85.  | <b>PPO</b>      | Peace/Protective Order                                |
| 86.  | <b>PSC/OPSC</b> | (Office of) <a href="#">Problem-Solving Courts</a>    |
| 87.  | <b>QA</b>       | Quality Assurance                                     |
| 88.  | <b>QRC</b>      | Quick Reference Card                                  |
| 89.  | <b>QRG</b>      | Quick Reference Guide                                 |
| 90.  | <b>RCS</b>      | Revenue Collection System                             |
| 91.  | <b>RFP</b>      | Request for Proposal                                  |
| 92.  | <b>SAO</b>      | State's Attorney Office                               |
| 93.  | <b>SCA</b>      | State Court Administrator                             |
| 94.  | <b>SCM</b>      | Supreme Court of Maryland (formerly Court of Appeals) |
| 95.  | <b>SME</b>      | Subject Matter Expert                                 |
| 96.  | <b>SP</b>       | <a href="#">SharePoint</a>                            |
| 97.  | <b>SRL</b>      | Self-Represented Litigant                             |
| 98.  | <b>SRS</b>      | System Report Specification                           |
| 99.  | <b>SSN</b>      | Social Security Number                                |
| 100. | <b>TE/DTE</b>   | (Department of) <a href="#">Technology Education</a>  |
| 101. | <b>THO</b>      | Tenant Holding Over                                   |
| 102. | <b>TPR</b>      | Termination of Parental Rights                        |
| 103. | <b>UCS</b>      | Uniform Court System                                  |
| 104. | <b>UES</b>      | Upper Eastern Shore                                   |
| 105. | <b>V&amp;V</b>  | Verification and Validation                           |
| 106. | <b>VINE</b>     | <a href="#">Victim Information Network Everyday</a>   |
| 107. | <b>VOP</b>      | Violation of Probation                                |
| 108. | <b>VPN</b>      | Virtual Private Network                               |
| 109. | <b>ZfG</b>      | Zoom for Government                                   |